



## Information Update – VA & Eskenazi Hospital Routing Change

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**To:** Chair and Board of Directors  
**Through:** President/CEO Inez P. Evans  
**From:** Chief Operating Officer/Vice President of Operations Aaron Vogel  
**Date:** February 10, 2021

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### VA & ESKENAZI HOSPITAL ROUTING CHANGE

#### BACKGROUND:

In December 2013 the new Eskenazi Hospital opened. The new campus and traffic flows required IndyGo to make changes to the Routes 10 & 37. Eskenazi wanted to have all hospital visitors enter the building on Eskenazi Blvd and constructed new stops at the main door. The street and traffic patterns around Eskenazi and VA hospital also changed how IndyGo customers could access VA. There was stop across from VA hospital on 10<sup>th</sup> Street westbound but with the traffic changes it had to be removed as it created an unsafe crossing condition. To address this Eskenazi built the current stops on St. Margaret. These stops are great for the Route 37, but the bigger issue was accessing VA from the Route 10 westbound. If a passenger is on the Route 10 going west, they must either walk from the Eskenazi stop to VA Hospital or transfer between the routes. In talking with operators and customers staff learned that there are many Veterans who live and access other services on Route 10.

To address this concern staff felt it was very important when IndyGo began the initial bus stop construction project in 2018 that this routing be addressed. Staff reached out to VA and Eskenazi to propose a route and stop change that would benefit the Veteran riders, IndyGo, and the hospitals. The proposal was to change the routing and build a new bus stop on Eskenazi property. IndyGo worked to get an easement from Eskenazi to place and build the bus stop on the campus that will be built this spring by IndyGo. The new stops will be located westbound on Smith Blvd at St. Margaret. It will include pedestrian indicators as well as the concrete infrastructure and a shelter. Once the stop is in place and ready to use both Routes 10 & 37 will follow the same new route pattern.

#### Westbound

- Michigan>Eskenazi>Smith Blvd>St. Margaret>10th St

#### Eastbound

- 10<sup>th</sup>>Eskenazi>Michigan

**Future IndyGo bus stop at Smith Blvd & St Margaret's Dr (WB, nearside)**



- ★ Existing bus stops to remain
- ★ New bus stop & shelter at Smith & St. Margaret's
- ⊘ Existing bus stops to be removed
- New route alignment for Route 10 & Route 37

**RECOMMENDATION:**  
Receive the report.

Aaron Vogel  
Vice President/COO  
Operations Division